

## ONE HOSPITAL'S SUCCESS AT OVERCOMING LACK OF PHYSICIAN SUPPORT/ENGAGEMENT

At a large hospital there were some physicians that were not on board with the CAUTI reduction initiative. To overcome this, in one particular unit, the nurses started by placing communication stickers and a paper copy of the orders on the top of the charts to remind the physicians to discontinue Foleys. However, at first physicians ignored the Foley discontinuation notice/sticker on the charts. "There was a transition period at first where they would take the sheet fold it back up and flip the page." However, the physicians did comply after a while. How did they accomplish this? "They (physicians) did it a few times, the nurses said something, she (unit clerk) said something, I (nurse champion) said something and they catch on after a while. They get sick of listening to us and they don't like phone calls." This was an orthopedics unit so they also linked the Foley discontinuation with earlier mobility and in turn decreased length of stay which seemed to motivate the physicians and nurses in that particular unit.

They have also changed the Foley insertion practice, "The orthopedic surgeons in particular, have been very successful about not inserting Foleys in their patients." One of the primary reasons for this is because the CAUTI champions removed "insert Foley catheter" from the orthopedic surgeons' orders. "They used to have total joint patients that commonly had Foleys inserted and would not get up at all for 24 hours; whereas now those patients are up and moving 4 hours post-op." These changes have helped this unit sustain a reduction in Foley use.